

Terragen Ltd

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Operations

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BRN - C07017001

Jan 01, 2016

TERRAGEN LTD INTEGRATED MANAGEMENT SYSTEM POLICY

We believe that excellence in delivering quality products and services, in dealing with environmental stewardship and health and safety issues are the backbone of our Integrated Management System (IMS). At Terragen, we are committed to continually improve our business processes and the consistent generation of steam and electricity by; meeting the needs and expectations of our customers and interested parties, protecting the environment, rendering safe and healthy workplace and complying with legal obligations as well as other applicable requirements.

Terragen's main Integrated Management System objectives are:

Quality

- Improving the plant availability, reliability and efficiency
 - Optimising production costs
 - Improving our administrative processes

Safety and Health

- Reducing the number of accidents
- Upgrading our firefighting system
- Preventing work related ill-health

Environment

- Transforming coal ash that can be used by the cement industry
 - Improving and promoting our waste management
 - Reducing accidental spills/leakages
 - Controlling the emission of dust
- Promoting the use of biomass for the production of electricity and steam

The Top Management of Terragen Ltd acknowledges that leadership and commitment is core to attain planned objectives and shall allocate all the necessary resources needed for the Integrated Management System. Employees shall be engaged, directed and supported in order to align their interests with the mission, vision and strategic direction of the power plant. Environmental issues and safety and health matters shall be tackled with the consultation and participation of employees.

Members of the Integrated Management System Committee have been assigned the responsibilities and authorities to ensure; the IMS conforms to requirements of ISO 9001:2015, ISO 14001:2015 and ILO OSH 2001 International Standards, processes are delivering their intended outputs, the IMS performance and the opportunities for improvement is reported to Top Management, the promotion of customer focus and the preservation of the integrity of the IMS.

This policy is applicable to Terragen Ltd operating in Belle Vue Mauricia Mapou, producing electricity and steam.

Jean Michel Gerard
Power Plant Director
terragen

Jean Michel Gerard
Power Plant Director

3.0 Scope of Terragen’s Integrated Management System

Terragen’s Integrated Management System applies to the factory situated at Belle Vue Mauricia, Mapou. The plant produces electricity and steam as main products. The recording of electricity demand, submission of incident reports and counselling are the main services offered by the power plant to its customers. Terragen Ltd geographically limits itself within an area of 0.0778 km² with one side occupied by the Terra Milling Co. Ltd and the other sides by private asphalted roads and sugar cane fields. The IMS is in conformity with requirements of International Standards such as ISO 9001:2015, ISO 14001:2015 and ILO OSH 2001. Since Terragen in the future may adopt new source of fuel, particularly renewable sources for the production of electricity and steam, the **ISO 9001:2015 Clause 8.3 Design and Development for Products and Services** shall be applicable to its Integrated Management System only at the design and conception stage. **ISO 9001:2015 Clauses 8.5.2 Identification & Traceability** is not required for the IMS of Terragen Ltd since the products are electricity and steam. Electricity is supplied to the Central Electricity Board only and it is the latter, which distributes power to residential buildings and industries. Steam is supplied to Terra Milling only. Both products dissipate as energy, thus identification and traceability is not possible, applicable and required.

Besides considering its boundaries, applicability, products and services, the scope of Terragen’s Integrated Management System has also been determined by considering:

- Requirements of relevant interested parties, and
- The external and internal issues affecting its business environment.

These are elaborated in sections 3.1, 3.2 and 3.3 respectively.

3.1 Interested Parties

An interested party is anyone who can affect, be affected by, or believe that they are affected by a decision or activity. An interested party is a person, group, or organization that has an interest or a stake in a decision or activity.

Interested parties that are relevant to the Integrated Management System of Terragen Ltd are:

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|-----------------------|----------------------|
| • Shareholders | • Banks |
| • Customers | • Insurances |
| • Public | • External Providers |
| • Mass Media | • Ministries |
| • Neighbours | • Health Centres |
| • Medical doctor | • Emergency services |
| • Employees | • Partners |
| • Employees’ Families | • Recyclers |